

CITY OF BELLEVUE COMMUNITY SURVEY

East Central Intergovernmental Association & City of Bellevue

February 25 - April 1, 2021

Purpose

The purpose of this report is to present the results of the Bellevue Community Survey that was conducted February 25, 2021 – April 1, 2021 by East Central Intergovernmental Association (ECIA) for the City of Bellevue. The results are based on a total of 406 responses. The first section of this report provides an overview of the survey methods used and the data collected. The section provides summary of the survey responses.

Survey Methods

The survey was completed as part of the public engagement process for the Bellevue Comprehensive Plan update. The survey included twenty-nine questions related to existing and desired future conditions in Bellevue. ECIA worked with the City of Bellevue and the Comprehensive Plan Steering Committee to develop the questions and the questionnaire

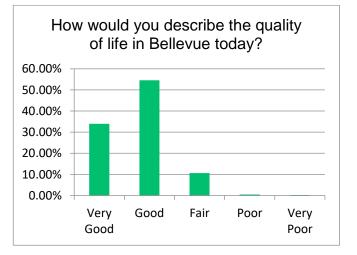
ECIA and the City of Bellevue used various communications channels to publicize the survey including word of mouth, online, and local media. A press release announcing the survey was sent to the local newspapers and the local radio station. The survey announcement was also shared with community organizations through email. The City of Bellevue invited residents to participate in the survey on its Facebook page.

The online survey form was published on the city comprehensive plan project website http://ecia.org/bellevue_plan. The survey page on the website included a link to the Survey Monkey form and instructions on how to fill it out. The City of Bellevue made paper forms available at City Hall. Only one paper survey form was returned to City Hall.

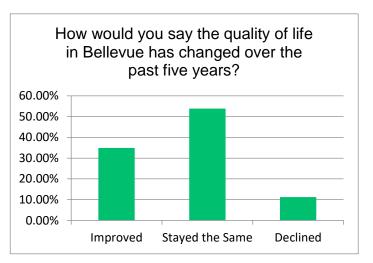
Survey Results

The following section contains a summary of the responses to all survey questions. Results are presented in both table and chart form where possible. Each question table includes the number of participants that answered the question and the number that skipped it.

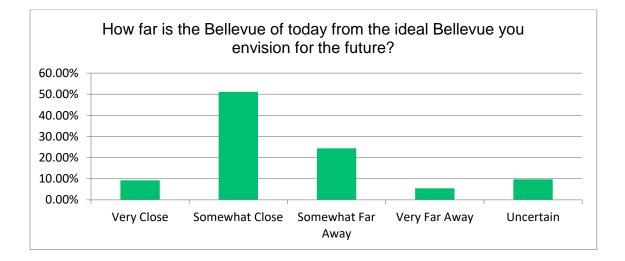
| How would you describe the quality of life in Bellevue today? | | | | |
|--|------------|-----|--|--|
| Answer Choices | Responses | | | |
| Very Good | 34.00% 137 | | | |
| Good | 54.59% | 220 | | |
| Fair | 10.67% | 43 | | |
| Poor | 0.50% | 2 | | |
| Very Poor | 0.25% | 1 | | |
| Answered 403 | | | | |
| | Skipped | 3 | | |



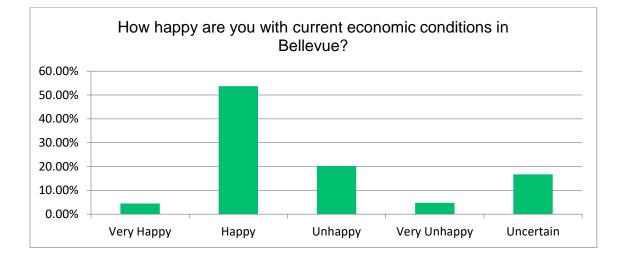
| How would you say the quality of life in Bellevue has changed over the past five years? | | | | |
|---|------------|-----|--|--|
| Answer Choices Responses | | | | |
| Improved | 34.91% 140 | | | |
| Stayed the Same | 53.87% | 216 | | |
| Declined | 11.22% | 45 | | |
| Answered 401 | | | | |
| Skipped 5 | | | | |



| How far is the Bellevue of today from the ideal Bellevue you envision for the future? | | | | |
|---|---------|-----|--|--|
| Answer Choices Responses | | | | |
| Very Close | 9.23% | 37 | | |
| Somewhat Close | 51.12% | 205 | | |
| Somewhat Far Away | 24.44% | 98 | | |
| Very Far Away | 5.49% | 22 | | |
| Uncertain | 9.73% | 39 | | |
| Answered 401 | | | | |
| | Skipped | 5 | | |



| How happy are you with current economic conditions in Bellevue? | | | |
|--|-----------|-----|--|
| Answer Choices | Responses | | |
| Very Happy | 4.50% | 18 | |
| Нарру | 53.75% | 215 | |
| Unhappy | 20.25% | 81 | |
| Very Unhappy | 4.75% | 19 | |
| Uncertain | 16.75% | 67 | |
| Answered 400 | | | |
| | Skipped | 6 | |



Question 5

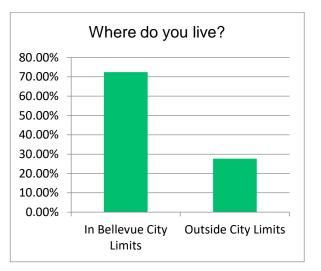
| Please provide us with two or three ways the quality of life in Bellevue might be improved. | | | |
|---|--------------|--|--|
| Answered | Answered 328 | | |
| Skipped | 78 | | |

| Please provide us with two or three reasons you decided on Bellevue as a place to live. | | | |
|---|--------------|--|--|
| Answered | Answered 340 | | |
| Skipped | 66 | | |

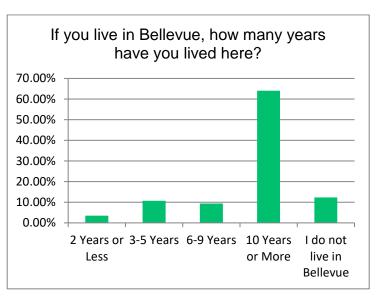
| Bellevue stands out when compared to other lowa towns | | | |
|---|---------|--|--|
| because | because | | |
| Answered 383 | | | |
| Skipped | 23 | | |

| | Strongly Agree | Agree | Disagree | Strongly Disagree | Don't Know | Total |
|---|-------------------|-------|----------|----------------------|---------------|-------|
| it is attractive, clean, and well maintained | 33.5% | 58.9% | 6.8% | 0.3% | 0.5% | 382 |
| it is a safe place to live | 48.3% | 48.8% | 1.8% | 0.0% | 1.1% | 381 |
| of its small town feel | 47.2% | 47.5% | 4.0% | 0.5% | 0.8% | 379 |
| of its convenient location – highway access | 24.5% | 60.6% | 12.3% | 1.0% | 1.6% | 383 |
| of its recreation services – parks, trails, and open spaces | 32.2% | 57.6% | 7.1% | 1.3% | 1.8% | 382 |
| it has good schools | 48.4% | 42.7% | 4.7% | 0.3% | 3.9% | 382 |
| of its locally owned and operated shops and restaurants | 19.1% | 54.6% | 19.8% | 4.4% | 2.1% | 383 |
| it is ethnically diverse | 5.3% | 21.4% | 44.2% | 18.0% | 11.1% | 378 |
| it has family/kid friendly activities | 16.8% | 59.6% | 20.0% | 2.1% | 1.6% | 381 |
| it has good medical care and facilities | 13.4% | 52.6% | 22.0% | 5.2% | 6.8% | 382 |
| it has active artistic events | 11.6% | 55.6% | 18.6% | 2.9% | 11.3% | 381 |
| of its natural environment | 41.3% | 52.6% | 2.4% | 0.0% | 3.7% | 380 |
| downtown is an attractive place to be | 11.5% | 50.8% | 31.4% | 5.0% | 1.3% | 382 |
| housing is affordable | 8.1% | 46.6% | 25.4% | 12.8% | 7.1% | 382 |

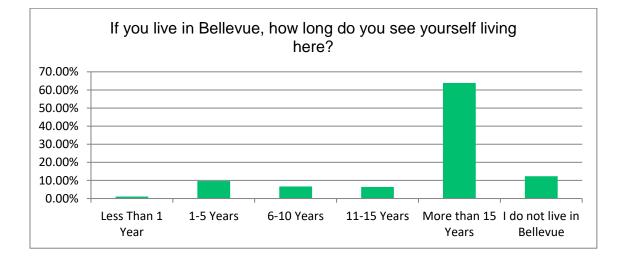
| | Skipped | 33 |
|----------------------------|-----------|-----|
| | Answered | 373 |
| Outside City Limits | 27.61% | 103 |
| In Bellevue City Limits | 72.39% | 270 |
| Answer Choices | Responses | |
| Where do you live? | | |



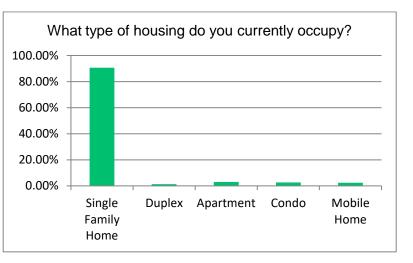
| If you live in Bellevue, how many years have you lived here? | | | |
|--|-----------|-----|--|
| Answer Choices | Responses | | |
| 2 Years or Less | 3.49% | 13 | |
| 3-5 Years | 10.72% | 40 | |
| 6-9 Years | 9.38% | 35 | |
| 10 Years or More | 64.08% | 239 | |
| I do not live in Bellevue | | | |
| | Answered | 373 | |
| | Skipped | 33 | |



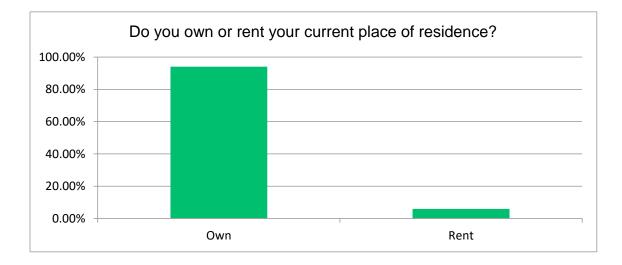
| If you live in Bellevue, how lo living here? | ng do you see you | rself | |
|---|-------------------|-------|--|
| Answer Choices | Responses | | |
| Less Than 1 Year | 1.07% | 4 | |
| 1-5 Years | 9.65% | 36 | |
| 6-10 Years | 6.70% | 25 | |
| 11-15 Years | 6.43% | 24 | |
| More than 15 Years 63.81% 238 | | | |
| I do not live in Bellevue 12.33% 46 | | | |
| | Answered | 373 | |
| | Skipped | 33 | |



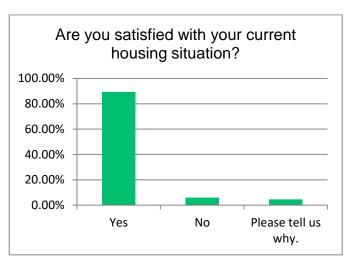
| What type of housing do you currently occupy? | | | | | |
|--|--------------|-----|--|--|--|
| Answer Choices | Responses | | | | |
| Single Family Home | 90.59% | 337 | | | |
| Duplex | 1.34% | 5 | | | |
| Apartment | 2.96% | 11 | | | |
| Condo | 2.69% | 10 | | | |
| Mobile Home 2.42% 9 | | | | | |
| | Answered 372 | | | | |
| | Skipped | 34 | | | |



| Do you own or rent your current place of residence? | | | | | | |
|---|-------------|--|--|--|--|--|
| Answer Choices Responses | | | | | | |
| Own | 94.09% 350 | | | | | |
| Rent | nt 5.91% 22 | | | | | |
| Answered 372 | | | | | | |
| Skipped 34 | | | | | | |

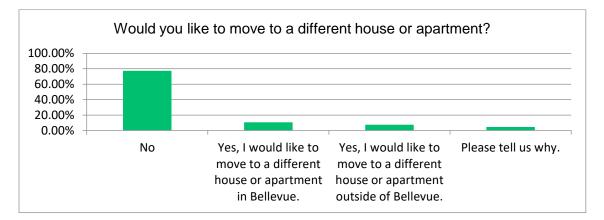


| Are you satisfied with your current housing situation? | | | | | |
|--|-------------------------------------|----|--|--|--|
| Answer Choices | Responses | | | | |
| Yes | 89.49% 33 2 | | | | |
| No | 5.93% | 22 | | | |
| Please tell us why. | Please tell us why. 4.58% 17 | | | | |
| Answered 37 | | | | | |
| | Skipped | 35 | | | |



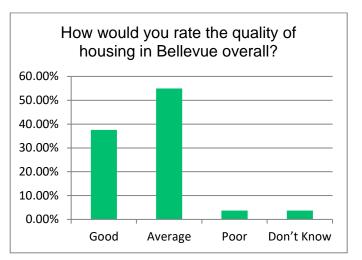
Question 14

| Would you like to move to a different house or apartment? | | |
|--|-----------|-----|
| Answer Choices | Responses | |
| No | 77.42% | 288 |
| Yes, I would like to move to a different house or apartment in Bellevue. | 10.48% | 39 |
| Yes, I would like to move to a different house or apartment outside of Bellevue. | 7.53% | 28 |
| Please tell us why. | 4.57% | 17 |
| | Answered | 372 |
| | Skipped | 34 |



| If you would like to move, but have not, please tell us why. | | | | |
|--|-----|--|--|--|
| Answered | 152 | | | |
| Skipped 254 | | | | |

| How would you rate the quality of housing in Bellevue overall? | | | | | | | |
|---|------------|----|--|--|--|--|--|
| Answer Choices | Responses | | | | | | |
| Good | 37.53% 140 | | | | | | |
| Average | 54.96% 205 | | | | | | |
| Poor | 3.75% | 14 | | | | | |
| Don't Know | 3.75% 14 | | | | | | |
| Answered 373 | | | | | | | |
| Skipped 33 | | | | | | | |



Question 17

Please think for a moment about the mix of housing in Bellevue today. Please indicate how much you agree or disagree with the following statements.

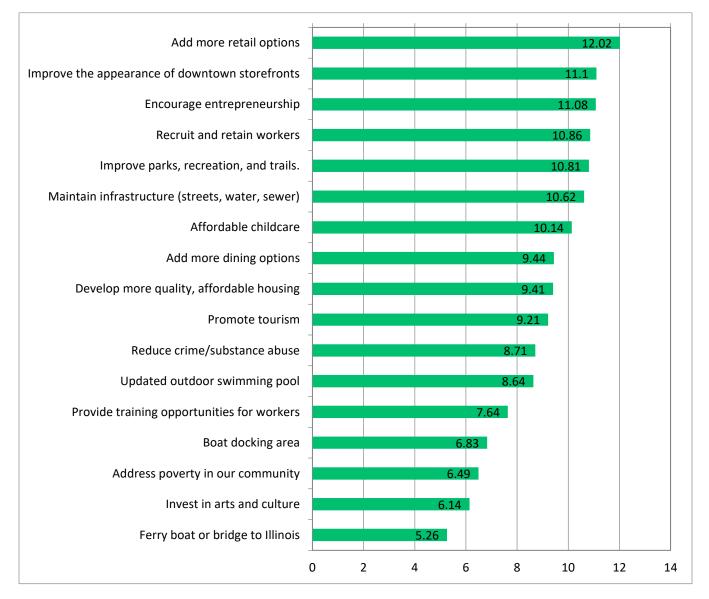
| Answered | 361 |
|----------|-----|
| Skipped | 45 |

| | Strongly | | | Strongly | Don't | |
|--------------------------|----------|-------|----------|----------|-------|-------|
| | Agree | Agree | Disagree | Disagree | Know | Total |
| Families | 25% | 65% | 3% | 0% | 7% | 361 |
| Renters | 5% | 45% | 26% | 4% | 20% | 355 |
| Young professionals | 4% | 42% | 33% | 4% | 16% | 358 |
| People over 65 | 28% | 52% | 7% | 3% | 10% | 359 |
| First time home buyers | 4% | 46% | 26% | 3% | 21% | 356 |
| People with disabilities | 3% | 32% | 28% | 5% | 32% | 356 |

Please think for a moment about what you want the community to focus on in the future. Rank the following items based on their importance to the future growth and development of the community. Rank the following items from 1 to 17. 1 is the most important and 17 is the least important.

| Answered | 338 |
|----------|-----|
| Skipped | 68 |

This question assigns a score based the average ranking provided by survey participants. Higher scores indicate a more favorable ranking.



Please think for a moment about the quality of services provided in Bellevue. Please indicate your level of satisfaction with each of the services listed below.

| Answered | 342 |
|----------|-----|
| Skipped | 64 |

| | Very | Somewhat | Somewhat | Very | Don't | |
|----------------------------------|-----------|-----------|--------------|--------------|-------|-------|
| | Satisfied | Satisfied | Dissatisfied | Dissatisfied | Know | Total |
| Police protection | 64% | 28% | 7% | 1% | 1% | 340 |
| Fire protection | 88% | 9% | 1% | 1% | 1% | 340 |
| Ambulance service | 87% | 10% | 0% | 0% | 3% | 341 |
| Recreational programs for youth | 27% | 38% | 17% | 5% | 13% | 339 |
| Recreational programs for adults | 11% | 38% | 31% | 8% | 13% | 340 |
| Street/road maintenance | 16% | 51% | 22% | 10% | 1% | 341 |
| Public water and sewer | 31% | 49% | 8% | 3% | 9% | 342 |
| Schools | 53% | 30% | 8% | 3% | 6% | 339 |
| Health care | 31% | 38% | 16% | 6% | 9% | 340 |
| Snow removal | 26% | 40% | 18% | 13% | 3% | 340 |
| Internet | 43% | 35% | 8% | 4% | 11% | 339 |
| Electrical service | 51% | 39% | 3% | 1% | 7% | 339 |
| City Parks | 51% | 44% | 4% | 0% | 1% | 339 |
| Cable TV | 19% | 28% | 12% | 8% | 33% | 339 |
| Public Library | 51% | 34% | 3% | 1% | 12% | 340 |

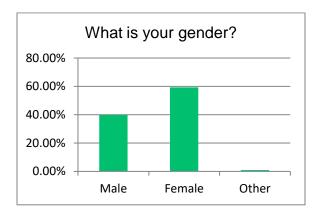
Question 20

Please think for a moment about the condition of Bellevue. Please indicate your level of satisfaction with each of the items listed below

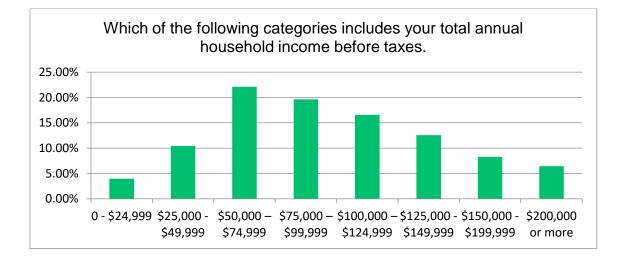
| Answered | 338 |
|----------|-----|
| Skipped | 68 |

| | Very Satisfied | Somewhat Satisfied | Somewhat Dissatisfied | Very Dissatisfied | Don't Know | Total |
|-------------------------|-------------------|-----------------------|--------------------------|----------------------|---------------|-------|
| Streets | 17% | 54% | 21% | 8% | 0% | 336 |
| Sidewalks | 15% | 50% | 24% | 10% | 1% | 337 |
| Parks | 50% | 44% | 5% | 1% | 1% | 337 |
| Residential properties | 17% | 65% | 11% | 1% | 6% | 337 |
| Commercial properties | 11% | 56% | 24% | 4% | 5% | 338 |
| Industrial properties | 19% | 45% | 16% | 4% | 17% | 337 |
| Agricultural properties | 20% | 50% | 4% | 0% | 25% | 337 |
| Recreational areas | 35% | 50% | 11% | 2% | 1% | 337 |
| School facilities | 31% | 38% | 15% | 11% | 5% | 337 |

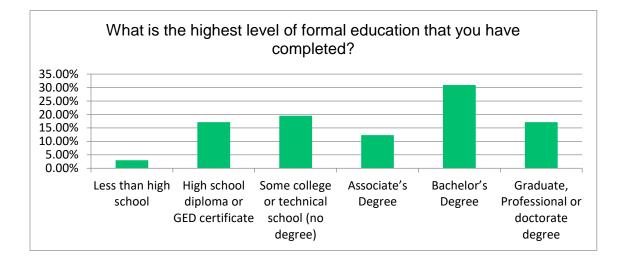
| What is your gender? | | |
|----------------------|-----------|-----|
| Answer Choices | Responses | |
| Male | 39.76% | 132 |
| Female | 59.34% | 197 |
| Other | 0.90% | 3 |
| | Answered | 332 |
| | Skipped | 74 |



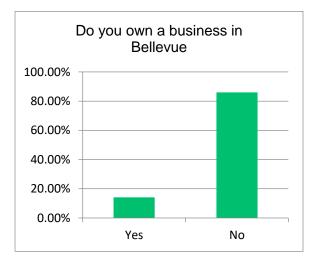
| Which of the following categories includes your total annual household income before taxes. | | |
|---|----------|-----|
| Answer Choices Responses | | |
| 0 - \$24,999 | 3.99% | 13 |
| \$25,000 - \$49,999 | 10.43% | 34 |
| \$50,000 – \$74,999 | 22.09% | 72 |
| \$75,000 – \$99,999 | 19.63% | 64 |
| \$100,000 - \$124,999 | 16.56% | 54 |
| \$125,000 - \$149,999 | 12.58% | 41 |
| \$150,000 - \$199,999 | 8.28% | 27 |
| \$200,000 or more | 6.44% | 21 |
| | Answered | 326 |
| | Skipped | 80 |



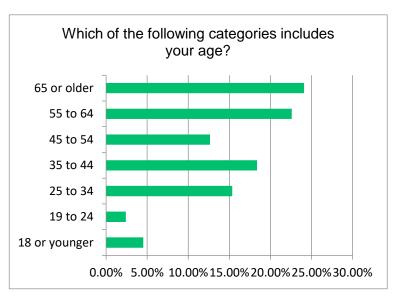
| What is the highest level of formal education that you | have completed | ? | |
|--|----------------|-----------|--|
| Answer Choices | Responses | Responses | |
| Less than high school | 3.00% | 10 | |
| High school diploma or GED certificate | 17.12% 57 | | |
| Some college or technical school (no degree) | 19.52% | 65 | |
| Associate's Degree | 12.31% | 41 | |
| Bachelor's Degree | 30.93% | 103 | |
| Graduate, Professional or doctorate degree | 17.12% | 57 | |
| | Answered | 333 | |
| | Skipped | 73 | |



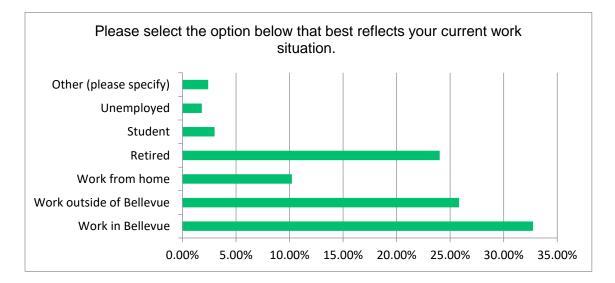
| Do you own a business in Bellevue | | |
|-----------------------------------|----------|-----|
| Answer Choices Responses | | |
| Yes | 14.07% | 47 |
| No | 85.93% | 287 |
| | Answered | 334 |
| | Skipped | 72 |



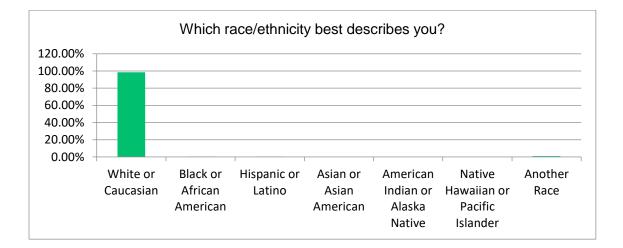
| Which of the following categories includes your age? | | |
|--|----------|-----|
| Answer Choices Responses | | |
| 18 or younger | 4.52% 15 | |
| 19 to 24 | 2.41% | 8 |
| 25 to 34 | 15.36% | 51 |
| 35 to 44 | 18.37% | 61 |
| 45 to 54 | 12.65% | 42 |
| 55 to 64 | 22.59% | 75 |
| 65 or older | 24.10% | 80 |
| | Answered | 332 |
| | Skipped | 74 |



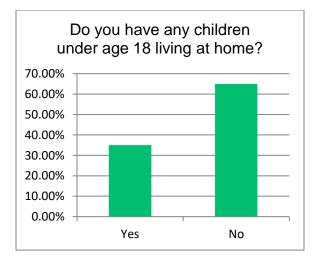
| Please select the option below that best reflects your current work situation. | | |
|--|-----------|-----|
| Answer Choices | Responses | |
| Work in Bellevue | 32.73% | 109 |
| Work outside of Bellevue | 25.83% | 86 |
| Work from home | 10.21% | 34 |
| Retired | 24.02% | 80 |
| Student | 3.00% | 10 |
| Unemployed | 1.80% | 6 |
| Other (please specify) | 2.40% | 8 |
| | Answered | 333 |
| | Skipped | 73 |



| Which race/ethnicity best describes you? | | |
|--|-----------|-----|
| Answer Choices | Responses | |
| White or Caucasian | 98.49% | 326 |
| Black or African American | 0.30% | 1 |
| Hispanic or Latino | 0.30% | 1 |
| Asian or Asian American | 0.00% | 0 |
| American Indian or Alaska Native | 0.00% | 0 |
| Native Hawaiian or Pacific Islander | 0.00% | 0 |
| Another Race | 0.91% | 3 |
| | Answered | 331 |
| | Skipped | 75 |



| Do you have any children under age 18 living at home? | | |
|--|-----------|-----|
| Answer Choices | Responses | |
| Yes | 35.05% | 116 |
| No | 64.95% | 215 |
| | Answered | 331 |
| | Skipped | 75 |



| Thank you for participating in our survey. Please provide us with any additional comments on the City | | |
|---|-------------------------|--|
| of Bellevue or | r the survey questions. | |
| Answered | 100 | |
| Skipped | 306 | |